

	Hospital EAP Plan	Member Assistance Plan
Who is eligible?	Individual hospitals must sign up individually—this allows all employees and their dependents of that hospital to be covered.	All active members are covered
What is the cost?	The hospital pays a yearly fee, dependent on the session model, but there is no out-of-pocket cost for the employee.	There is no out-of-pocket cost for members, benefits are billed to ISVMA.
How many counseling sessions do I get?	Hospitals can choose a 3-session or 5-session plan	3 sessions
What else do we get besides counseling?	Work-life benefits include childcare referrals, eldercare referrals, legal consultation, financial consultation	Work-life benefits include childcare referrals, eldercare referrals, legal consultation, financial consultation
Who can I see for counseling?	CorpCare credentials their own provider network for in-person and telehealth counseling. BetterHelp is also used for those interested in telehealth.	CorpCare credentials their own provider network for in-person and telehealth counseling. BetterHelp is also used for those interested in telehealth.
What if I want additional sessions?	Any sessions beyond the 3 or 5 prepaid sessions are the responsibility of the employee.	Any sessions beyond the 3 are the responsibility of the member.
How do you know who's eligible to use the EAP benefits when they call?	CorpCare uses assumed eligibility. If someone says they, or someone they live with, works at the covered hospital, we authorize benefits.	Members are verified from an eligibility list provided by ISVMA when they call in for services.